

C2-SENSE – Pilot Scenarios for Interoperability testing in Command & Control Systems for crises and disaster management: Apulia example

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C2-SENSE

Interoperability Profiles for Command/Control Systems and Sensor Systems in Emergency Management

- C2-SENSE Objectives (overall)
- Interoperability & Collaboration & Organization
- Micro Scenarios and Testing (approach and verification)
- Web-based platform (to support, monitor, trace requirements and testing)
- Summary





C2-SENSE Objectives

Interoperability Profiles for Command/Control Systems and Sensor Systems in Emergency Management

- Develop a profile based Emergency Interoperability Framework by the use of existing standards and semantically enriched Web services to expose the functionalities of C2 Systems, Sensor Systems and other emergency/crisis management systems
- Interoperability framework for heterogeneous networks composed of sensors and control centers via protocol profiles for crisis management and service oriented architecture
- Common operational picture of the crisis situation and the support of collaboration for joint decision making





C2-SENSE Framework

Interoperability Profiles for Command/Control Systems and Sensor Systems in Emergency Management







C2-SENSE Framework

Interoperability Profiles for Command/Control Systems and Sensor Systems in Emergency Management



The Emergency Interoperability Framework



Criticalities

Currently → no IT tool support!

 During an emergency situation, currently all information are managed through telephone communications (mainly), email, radio and fax machines that are simultaneously collected by involved stakeholders; →leads to huge challenge and considerable difficulties in managing all the diverse and heterogeneous information.







Pilot Application Functions

- Pilot Application Scenario three main functionality …
 - Data Sharing
 - Notification management
 - Communication
 management
-to be tested







Pilot Application Organizations

- Prefecture
 - Coordination, Emergency management, Decision making on higher level
- Province of Foggia
 - Governance of local authorities
- Municipality<->Province
- Civil Protection
 - Local "integrated regional control room" for the Apulia region
- Voluntary Organization
 - To carry out specific tasks
- Fire Army/Brigade
 - Notification, Alarming C2-

The Emergency Interoperability Framework



C2-SENSE Pilot Application Environment





(*) Adapter's implementation is not required





Pilot Scenario & Test Area





Test phases and procedures

At the end of the deployment phase of the Pilot Application, the C2-SENSE system will be tested in order to demonstrate the effectiveness and feasibility of the project.

In particular:

- In Phase 0 the C2-SENSE system is configured and made ready to be used in an emergency situation. In this phase, the Emergency Interoperability Profiles will be created.
- **Phase 1** is located between before and during emergency situations. It can be regarded as a transition phase. In this phase, the generic Emergency Interoperability Profiles will be specialized for the Apulia region according to organizational structure and emergency procedures of this region.
- In Phase 2 the C2-SENSE system is used in a real life emergency situation, e.g. flood in Apulia region. The profiles specialized for Apulia region will be executed through Profile Execution Engine. Execution of the specialized profiles means that organizations taking part in the emergency plan of Apulia region will exchange information among themselves according to the specifications in the profiles. C2-SENSE system will control, monitor and track these operations and display the progress through Profile Monitoring Tool.





Flooding Scenario (1)

The Situation: During the **first day**, the Pilot Scenario describes what are the institutions involved in the "Forecasting Phase" and what are the documents produced.

In particular:

- The National Weather Service (CFN) announces bad weather conditions for the next 24-36 hours;
- The Regional Functional Center (CFD) issues a Bulletin about the regional criticality.
- The manager of the Regional Civil Protection publishes and sends an alert message to Prefectures, Municipalities, and other organization as far as they are concerned.





Flooding Scenario (2)

For the **second day**, the Pilot Scenario describes what happens during the flooding along the Fortore River, and the institutions and organizations involved including their roles and responsibilities.

In particular:

- CFD (Regional Functional Center) follows the evolution of the situation through the regional monitoring network installed in the territory (monitoring and surveillance activities).
- SOIR ensures emergency operations and H24 service to update the information related to the activities carried out, the type and amount of resources needed.
- The Prefecture opens its Assistance Coordination Center (CCS) at the provincial level with the presence of Healthcare Service, Police Department, Fire Brigade, Red Cross, etc.
- Municipalities, the responsible body in their territory, activate its own emergency procedures and keep in contact with the voluntary organizations and other involved organizations.

The events described in the Pilot Scenario are grouped into **micro-scenarios** (MS1-10).





Micro-Scenarios

Are used to describe in detail the interactions between two or more involved endusers.

In particular:

- which are the triggering systems,
- which are the target systems,
- what has to be tested, and what the positive/negative evaluation criteria are.





Micro-Scenarios

MS01-MS10 (verifying the main functions of data sharing, notification and communication)

- Sensor value display
- Ad-hoc sensor adding
- COC Opening (Municipality Emergency Control Room)
- Volunteers involvement
- Risk detection
- Internal Civil Protection communication
- Closure of main roads
- Alert messages
- Fire Brigade involvement





Pilot Test Scenario MS01-Sensor values display

MS01 – Sensor values display									
Interaction Step	Initiator	Test Modality							
1	Sensor network (ETG sensors)	CFD (EMT)	Activate the function (or the layer) on the emergency Map Tool.						

The Situation:

Decentralized Functional Centre (CFD) wants to show all the regional official sensors connected. They activate 'Emergency Map Tool (EMT)' and start the sensor data acquisition. The Emergency Map Tool acquires sensor data using the C2-SENSE system and displays them on the map. In this case all existing sensor networks are connected directly to C2-SENSE.

ActOnline is a tool used for events and communications management during an emergency event. It is used by Civil Protection and municipalities.

TRBOnet is a tool installed on radio device used by volunteers in the Province of Foggia



Pilot Test Scenario MS02-Ad-hoc Sensor adding

MS02 – AdHoc sensor adding									
Interaction Step	Initiator	Target	Test Modality						
1	CFD (AOL)	Volunteers (TRBOnet devices)	Insert a new request about ad-hocsensor to Volunteers of Foggia.						
2	Ad-hoosensor (new sensor)	CFD (EMT)	New values are displayed on Map Tool.						

The Situation:

Decentralized Functional Centre (CFD) decides to put additional sensor(s) in the field. They use the ActOnline (AOL) application to ask a volunteer organization to install (an) ad-hoc sensor(s) and activate them. ActOnline adapter catches this request and forwards it to the Enterprise Service Bus (ESB), further on another service catches it on ESB and forwards it to volunteers using TRBOnet application. Sensors are connected to the IP based gateway. They communicate with C2-SENSE using mobile phone network. Once activated, the sensor(s) immediately start sending data, and the data becomes visible in Emergency Map Tool.

ActOnline is a tool used for events and communications management during an emergency event. It is used by Civil Protection and municipalities.

TRBOnet is a tool installed on radio device used by volunteers in the Province of Foggia.



Pilot Test Scenario MS05-Risk detection

MS05 - Risk detection									
Interaction Step	Initiator	Target	Test Modality						
1	Volunteers (TRBOnet devices)	COC (AOL)	Volunteers send a message to COC.						
2	COC (AOL)	SOIR (AOL)	COC operator sends message to SOIR to communicate the risk.						
3	SOIR (AOL)	COC (AOL)	SOIR operator reads the message and mark it as read.						

The Situation:

Volunteers of Foggia report a dangerous flooding situation to the Municipality Emergency Operating Room (COC) using TRBOnet radio devices. The COC informs the SOIR (Regional Civil Protection Operating Room about the evolving situation (ActOnLine of COC sends a reply message to SOIR). SOIR reads the message and using its ActOnLine (AOL) that sends a 'read notification' to the COC.



Micro-Scenario and Test

Microscenario	Related	Test log				
MS02 - AdHoc Sensor adding <u>CFD</u> decides to put additional sensor(s) on the field.	(EMT) 5. Profile Definition and Specialization Tool (PDST) 6. LAR Prefecture Units on field (trbonet) 7. IP Based Gateway 8. LAR Civil Protection (SOIR) AOL Scenarios:	Test result Test date: 04/04/2017 Test summary: all steps work as expected. Test logs:	Edit Delete			
 They use the ActOnline to ask to a volunteer organization to install an ad-hoc sensor(s) and activate them. ActOnline LAR catches this request and forwards it to ESB, then another LAR catches it on ESB and forwards it to volunteers using trbonet. Sensors are connected to IP based gateway or to AnySen They communicate with C2-SENSE using WLAN or mobile mhone network or some low-energy wireless protocol (tbd) Once activated, the the sensor(s) immediately start sending data, and the data is visible in Emergency Map Tool. 	 S06 Integration of the physical resources in C2-SENSE system S05 - Working with Mobile and Stationary Sensors S04- Human to Human communication S01 - user- defined microscenarios (workflows) 	Test date: 03/20/2017 Test summary: Has been working for a while. Final testing later this week in Puglia. Johannes (<i>AIT</i>) also tested with mobile sensor platform in-house. It works as designed, but there are still some issues with presenting the data on the map. Team: <i>IP</i> (Domenico, Agostino), <i>PIAP</i> (Jan), AIT (Johannes), REG (Biagio)	Edit	Delete	4	
	Additional TCs:	Add				
	1. S06-T01-					





Integration Scenarios and Test

☐ Integration Scenarios ⊂ ×					1000				-		- 0 <mark>- </mark> X
← → C Sicher https:/	//service.ait.ac.at/c2-sens	e/content/integratio	n-scenarios								©≣ ☆
C2-SENSE Techn We know what we have today an Home Pilot Microscenarios	ical Coordina d where we want to go.	tion Site	inical Requirements	Use Cases	User Requirements	Components	Profiles	Contact	Imprint	My account	Log out
Home » C2-SENSE Integration tes	ting										
C2-SENSE The Emergency Interspendility Framework	Integrati View Revisio Submitted by D The table below	on Scenari Ins Track enis Havlik on Tue, 11/0 provides an overview	OS 8/2016 - 12:04 w of <u>C2-SENSE</u> Int	egration Scen	arios and related T	est Cases.					
C2-SENSE testing overview	Integration Scen is important for Scenarios demor	arios are (relatively end users (e.g. crisi strate and validate) simple workflows s managers) or for the link between tl	that can be re the system int ne users ("bus	ealized using the C: egrators. C2-SENS iness") needs and t	2-SENSE compo E Test Cases are he technical cap	onents and concrete s abilities of	fulfill some teps in suc the C2-SE	e business object h scenarios. Int NSE platform.	ive that egration	
 C2-SENSE Integration testing Abbreviations and Acronyms 	Bulk edit: /scena Integration Scenario	nrios/edit Objective	Set-up tasks						Included TCs	Overal result	
 Integration Scenarios So1-user-defined microscenarios (workflows) So2-User-defined notifications 		The aim of this scena is to verify that <u>C2-</u> <u>SENSE</u> users can de and execute microscenarios (speci	fine Set-up task	Responsib	le Owner Const	Ilted Informe	d Eval	luation It	• S01-T01 Define		
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Integration Scenarios and Test

Integration Scenario	Objective	Set-up tasks							Included TCs		
		Set-up task	Respon	Responsible		Cons	Consulted		uation result		
	This scenario demonstrates the capability of the <u>C2-</u> <u>SENSE</u> system to visualise sensor- and other data. In addition, it also illustrates how this data is processed, shared and used to trigger crisis management actions (workflows). Several aspects of this scenario are of high interest to practitioners: (1) visualisation of all data on a map, in tables in different types of diagrams; (2) filtering to show only the data that is relevant and interesting for the current user / user type; (3) flexible visualisation based on regular expressions; (4) summaries and alerts for the higher-ups and to	ESB available	Lutech		Lutech	Lutech	l.	0			
		Set-up task		Responsible		Owner	Consulted		Evaluation result		
		Regione Puglia data availalble		Regione Puglia		AIT	AIT		4		
		Set-up task		Responsible		Owner	Consul	ted	Evaluation result	S02-T03 User uses the	
S07 Data		AnySen sensor data available		AIT		AIT	AIT		5	Emergency Map Tool to create an alert	
visualization, common situation picture and commands		Set-up task		Respo	Responsible		Consulted		Evaluation result	event (test=4) • S05-T03 Validate	
		IPGW sensor data available		PIAP	PIAP		PIAP		0	between sensor platforms and	
										C2-SENSE	
		Set-up task	Own	mer Consulte		ted	ed Evalua		result	Framework (test=4)	
		Install OOI AIT AIT 4			(
		Set-up task	Owner		Con	sulted	lited Evalu		n result		
		install WireCloud		AIT	IT AIT		3	3			





C2-SENSE Objectives

Interoperability Profiles for Command/Control Systems and Sensor Systems in Emergency Management

Link to the scenarios:

https://service.ait.ac.at/c2-sense/microscenarios

https://service.ait.ac.at/c2-sense/content/integrationscenarios





Summary

Micro Scenarios are a good approach within complex systems to prepare

- Workflows together and
- To do step by step tests and verifications with the end users.
- Easier to understand and to verify from both sides (technicians and end-users)
- Easy to document on the online repository getting a pretty good overview about all the related (user and technical) requirements up-to the different use-cases and involved tools and scenarios.





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http://c2-sense.eu/

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C2-SENSE Objectives

Interoperability Profiles for Command/Control Systems and Sensor Systems in Emergency Management

THANK YOU





Backup













Emergency Maps Tool with a map and two table views, one configured as a command log, the other as a table of the currently active alerts. \rightarrow Internationalization











Pilot Organizations





Partners







Outcomes and future use

